

Pick Up and Drop off Information

Depot locations

Depot	Address	Tel. No	Times Of Operation *	Transfer Available?	Early Pick Up?
Bellingham	5242 Pacific Highway Ferndale Washington 98248	360-380-3300	Monday-Saturday 9am-5pm	Yes	No
Chicago	c/o Art's RV Service Center 21 W 700 North Avenue Glen Ellyn Illinois 60137	630 469-1936	Monday-Friday 8am-5pm	No	No
Dallas	3500 South Central Expressway (Hwy 75) McKinney Texas 75070	972-562-1900	Monday-Saturday 9am-5pm	Yes	Yes
Denver	5989 Main Street Louviers Colorado 80131	720 348-0404	Monday-Friday 8am-5pm	No	No
Las Vegas	3800 Boulder Highway Las Vegas Nevada 89121	702 269-8000	Monday-Saturday 9am-5pm, Sundays 8am-4pm	Yes	Yes
Los Angeles	12818 Firestone Boulevard Santa Fe Springs California 90670	562 404-9300	Monday-Saturday 9am-5pm, Sundays 8am-4pm	Yes	Yes
Miami	c/o RV Florida Group LLC 24875 SW 137 Ave Princeton Florida 33032	305 362-2777	Monday-Friday 8am-5pm	No	No
New York (Newark)	3401 B Tremley Point Road Linden New Jersey 07036	908 474-9000	Monday-Saturday 9am-5pm	Yes	Yes
Orlando	3800 W Colonial Drive Orlando Florida 32808	407 872-7730	Monday-Saturday 9am-5pm, Sundays 8am-4pm	Yes	Yes
Phoenix	Unlimited Collision and RV 8112 N. 75th Ave Peoria Arizona 85345	623-979-7565	Monday-Friday 8am-5pm	No	No
Salt Lake City	3490 W 1820 S, Suite B Salt Lake City Utah 84104	801 373-3855	Monday-Friday 9am-4pm	No	No
San Diego	c/o Santee Rents 8665 Mission Gorge Road Santee California 92071	619 449-1513	Monday-Friday 8am-5pm	No	No
San Francisco	6301 Scarlett Court Dublin California 94568	925 803-0331	Monday-Saturday 9am-5pm, Sundays 8am-4pm	Yes	Yes

*some depots operate reduced opening times in low seasons

Pick Up Instructions

Standard Pick up time is from 13:00*.

Pick up must be arranged in advance by calling the depot before 09:30 on the day of your pick up.

From Landline phone: 1-800-367-6507 **From Mobile phone:** please call the depot directly

Under NO circumstances should clients arrive unannounced.

Customers arriving on international flights are not permitted to pick up their RV on the same day.

Transfers Information

Transfers are only offered between selected hotels, (see 'Transfer Locations' for the hotel list), and the following locations:

Los Angeles	Orlando
Bellingham	Las Vegas
San Francisco	Dallas
New York	

Notification

Please complete the online check in at: elmonterv.co/customer no less than 7 days before motorhome pick up.

Contact number

To arrange your transfer client must call before 09:00 on the morning of motorhome pick up to arrange pick up time and confirm hotel entrance.

From Landline phone: 1-800-367-6507 **From Mobile phone:** please call the depot directly

Transfer time

Shuttle arrives between 10:00 and 14:00 at designated hotels only. Note: Delays may occur during peak season, certain holiday or heightened security periods. No refunds are given for transfer delays.

Morning Pick Up - Priority AM Departure (PAD)

A morning pick up is available at the following locations:

Los Angeles	Orlando
San Francisco	Las Vegas
New York	Dallas

Booking a PAD:

PAD must be booked in advance at least 14 days before motorhome pick up - please go to the customer zone: <https://elmonterv.co/customer>

PAD Transfers

You can make your own way to the depot (self transfer) or a shuttle service is available from **selected hotels only**.(see 'Transfer Locations' for the hotel list)

PAD Transfer instructions & times

A pre-recorded message is available at 1-800-337-2199 (landline phone only) which advises at what time and at which hotel

entrance clients should wait for the transfer shuttle.

PAD Shuttle generally arrives between 07:15 and 08:00, but can be as early as 06:45

There is an additional charge for a PAD

Vancouver Transfers to Bellingham Depot

El Monte RV offers transfers between selected Vancouver hotels and our Bellingham depot.

Hotels

Transfers only available from hotels listed (see 'Transfer Locations' for the hotel list).

Contact number

To arrange the transfer client must call 1-800-367-6507 (landline phone only) between 09:00 and 09:30 the morning of motorhome pick up to schedule pick up time and confirm hotel entrance.

Pick up time

Pick up time after 12:00 Transfer shuttle leaves depot at approximately 11:00

US Border Crossing Fee of \$6 per person is required at the border. A visa to enter the United States may also be required.

Return

Courtesy shuttle departs Bellingham depot at approximately 11:00

No transfers are offered to/ from downtown SEATTLE or to/from SEATAC Airport.

Drop Off Instructions

Drop off time is between 08:00 and 11:00.

Transfers are only offered between selected hotels, (see page 3 for the hotel list), and the following locations:

Los Angeles	Orlando
Bellingham	Las Vegas
San Francisco	Dallas
New York	

Transfers to airport

No transfers to JFK or La Guardia in New York

Transfers to Hotel

Selected hotels only

Generally the shuttle departs at 08:15 and 13:00

Only 1 return shuttle may be offered so clients have to plan accordingly.

If clients are under time constraints due to departure flight time please do not rely on the Courtesy Shuttle as we cannot guarantee exact departure times from the depot.

Transfer locations

Bellingham		
Pacific Gateway Hotel , 3500 Cessna Drive - Richmond BC, V7B 1C7	604 278-1241	
Fairmont Vancouver Airport , 3111 Grant McConachie Way - Richmond, BC, V7B 0A6	604 207-5200	
Sandman Signature Hotel , 10251 St. Edwards Dr - Richmond BC, V6X 2M9	604 303-8888	
Accent Inns Vancouver , 10551 St. Edwards Dr - Richmond BC, V6X 3L8	800 434-6835	
Travelodge Hotel , 3071 St. Edwards Dr - Richmond BC, V6X 3K4	604 278-5155	

Dallas		
Best Western Plus DFW Airport Suites , 5050 West John Carpenter Freeway - Irving, 75063	972 870-0530	Available for PAD
Comfort Suites DFW Airport North , 5000 West John Carpenter Freeway - Irving, 75063	972 929-5757	Available for PAD
Grand Hyatt DFW Airport , 2337 S International Pkwy, 75261	972 453-1234	Available for PAD
Hyatt Regency DFW Airport , 2334 International Pkwy, 75261	972 453-1234	Available for PAD
Motel 6 Dallas - DFW Airport North , 7800 Heathrow Drive - Irving, 75063	972 915-3993	
Sleep Inn DFW Airport North , 4770 Plaza Drive - Irving, 75063	972 929-8888	
Wingate by Wyndham DFW Airport North Irving , 8220 Esters Blvd - Irving, 75063	972 929-4600	
Holiday Inn Express DFW Airport North , 4550 W. John Carpenter Fwy - Irving, 75063	972 929-4499	
Sheraton DFW Airport North , 4770 Plaza Drive - Irving, 75063	972 929-8400	Available for PAD
Westin DFW Airport North , 4545 W. John Carpenter Fwy - Irving, 75063	972 9292-4500	Available for PAD

Las Vegas		
Best Western Mardi Gras , 3500 Paradise Road, 89169	702 731-2020	Available for PAD
Excalibur , 3850 Las Vegas Blvd South, 89109	702 597-7777	Available for PAD
Mandalay Bay , 3950 Las Vegas Blvd South, 89119	702 632-7777	Available for PAD
New York New York , 3790 Las Vegas Blvd South, 89109	702 740-6969	Available for PAD
Tuscany Suites , 255 E Flamingo Rd, 89169	702 893-8933	Available for PAD
Bellagio , 3600 Las Vegas Blvd South, 89109	702 693-7111	
Circus Circus , 2880 Las Vegas Blvd South, 89109	702 734-0410	
Flamingo , 3555 Las Vegas Blvd South, 89109	702 733-3111	
MGM Grande , 3799 Las Vegas Blvd South , 89109	702 891-1111	
Venetian Resort Hotel , 3355 Las Vegas Blvd South , 89109	702 414-1000	
Bally's , 3645 Las Vegas Blvd South, 89109	702 739-4111	
Luxor , 3900 Las Vegas Blvd South, 89109	702 262-4000	
Caesar's Palace , 3570 Las Vegas Boulevard,	866 227 5938	

Los Angeles		
Crown Plaza Los Angeles Airport , 5985 West Century Blvd, 90045	310 642-7500	Available for PAD
Four Points Sheraton , 9750 Airport Blvd, 90045	310 645-4600	Available for PAD
Hilton Los Angeles Airport , 5711 West Century Blvd, 90045	310 410-4000	Available for PAD
Marriott Los Angeles Airport , 5855 West Century Blvd, 90045	310 641-5700	Available for PAD
Custom Hotel , 8639 Lincoln Blvd, 90045	310 645-0400	

EL MONTE RV

MOTORHOME VACATIONS

Los Angeles		
Fairfield Inn & Suites , 525 North Sepulveda Blvd, 90245	310 356-4577	
Holiday Inn Express , 8620 Airport Blvd, 90045	310 645-7700	
Hyatt Regency , 6225 West Century Blvd., 90045	424 702-1234	
Sheraton Gateway , 6101 West Century Blvd, 90045	310 642-1111	
Best Western Plus Los Angeles Airport , 5005 West Century Boulevard, 90304	310 677-7733	

New York (Newark)		
Hampton Inn , 501 West Edgar Road, Linden, NJ, 07036	908 862-3222	Available for PAD
Hilton Newark Airport , 1170 Spring Street, Elizabeth, NJ, 07201	908 351-3900	Available for PAD
Country Inn & Suites , 100 International Boulevard, 07201	908 282-0020	Available for PAD
Hilton Garden Inn Times Square , 790 Eight Ave @ 48th-49th, Manhattan, 10019 (transfer charge applies)	212 541-4849	
The Watson Hotel , 440 57th St / between 9th & 10th, Manhattan, 10019 (transfer charge applies)	212 581-8100	
The Travel Inn , 515 42nd St @ 10th/Times Square, Manhattan, 10036 (transfer charge applies)	212 695-7171	
Crowne Plaza Newark Airport , 901 Spring Street, Elizabeth, NJ, 07201, 7201	908 527-1600	
Renaissance Newark Airport Hotel , 1000 Spring Street, Elizabeth, NJ, 07201	908 436-4600	
Embassy Suites Newark Airport , 95 Glimcher Realty Way, Elizabeth, NJ, 07201	908 558-0752	

Orlando		
Days Inn International Drive , 5858 International Drive, 32819	407 351-4410	Available for PAD
International Palms Resort , 6515 International Drive, 32819	800 354-8332	Available for PAD
La Quinta Inn North , 7160 North Frontage Rd, 32812	407 240-5000	Available for PAD
Marriott Orlando Airport , 7499 Augusta National Drive, 32822	407 851-9000	
Rosen Inn International , 7600 International Drive, 32819	407 996-1600	
Rosen Inn at Pointe Orlando , 9000 International Drive, 32819	407 996-8585	Available for PAD
DoubleTree Hilton at Universal , 5780 Major Blvd, 32819	407 351-1000	
Wyndham Orlando Resort , 8001 International Drive, 32819	407 351-2420	Available for PAD
Sheraton Suites , 7550 Augusta National Drive, Orlando, 32822	407 240-5555	
Holiday Inn Airport , 5750 T. G. Lee Blvd, Orlando, 32822	407 851-6400	

San Francisco		
Crowne Plaza SFO Airport , 1177 Airport Blvd, Burlingame, 94010	650-342-9200	Available for PAD
Holiday Inn Golden Gateway , 1500 Van Ness Ave, 94109	415-441-4000	Available for PAD
BEI Hotel San Francisco , 50 8th Street, 94103	415-626-6103	Available for PAD
Hotel Bijou , 111 Mason Street, 94102	415-771-1200	
Whitcomb Hotel , 1231 Market Street, 94103	415-626-8000	Available for PAD
Travelodge San Francisco Airport North , 326 South Airport Blvd, 94080	650-583-9600	
Holiday Inn San Francisco Airport , 275 South Airport Blvd, 94080	650-873-3550	Available for PAD